

Complaints Form - Bureau Related Disputes

Description	Details
Name	
Loan Account Number	
Mobile Number	
Email ID	
Address	
Issue Type (Please select from the Values)	DPD Rectification/ Mismatch in Loan Status/ Incorrect Demographic Details (Mobile No. /Email ID/Name / Gender/ Address/Date of Birth/ etc.) / Incorrect Loan Enquiry/ Loan not Availed from Grihashakti/ Others
Name of the Credit Information Company	Transunion CIBIL/ CRIF Highmark/ Experian/ Equifax
Description of the issue	
Bank Account Number	
Bank Name	
Name as per Bank Account	
Bank IFSC Code	
Signature	
Date	
<p>Note:</p> <ol style="list-style-type: none"> Please write to us on CCRC@grihashakti.com along with the following attachments: <ol style="list-style-type: none"> Duly filled-in and signed Complaint Form Latest Credit Information Report (CIR) from authorized bureaus only (Transunion CIBIL/ CRIF Highmark/ Experian/ Equifax) Copy of PAN card and Aadhar card (only last 4 digits must be visible) – to be provided, if you have not availed a loan facility from SMFG but it reflects in your CIR. The complaint will be considered only upon receiving the duly signed complaints form along with the above mentioned documents, as applicable. In case of Days Past Due (DPD) dispute, please share an unedited copy of your bank statement for the respective months. 	